

August Lindgren-Ruby

Technical Writer + Developer

hello@august.zone

503-

Asheville, NC

august.zone

[LinkedIn](#)

[GitHub](#)

EXPERIENCE

SignalWire – Developer Experience Technical Writer | *Remote* December 2023 – Present

- Migrated SignalWire Docs website (~1300 MDX pages, ~200K+ lines of content) from self-hosted Docusaurus stack to Fern, improving maintainability, CI reliability, and API reference quality.
- Maintain and improve API specifications in Typespec source. Own emitted artifacts: OpenAPI specs (used by SDKs, developers, API docs), the JSON Schema for SWML, and Postman collections.
- Write how-to guides, conceptual topics, API references, and demo apps for telecom developers.
- Serve as the first internal customer for new features: lead design reviews, provide product feedback, and propose DevEx improvements to accelerate developer adoption.
- Review and provide actionable feedback on community PRs for SignalWire and FreeSWITCH docs.
- Coordinated release of an experimental Agents SDK, recently merged into the flagship Server SDK.
- Built internal tooling to run Claude Code safely in long-lived, composable Docker containers.

The Bid Lab – Technical Writer | *Remote* November 2022 – December 2023

- Submitted 100+ RFP responses and contributed to many multi-million-dollar contract wins.
- Edited and synthesized content from 10+ contributors, standardizing tone, structure, and language.
- Led end-to-end delivery for many concurrent projects: coordinated SMEs, writers, and PMs, integrated disparate sources and tools, and delivered high-quality client proposals on schedule.

The People’s Canvass – Co-Founder | *Remote* 2020 - 2022

- Launched and scaled core business operations and technologies for political communications startup, consulting on city, state, and national campaigns across 10+ major campaigns.
- Wrote successful \$10M contract proposal driving primary business growth for Q4 2021 - Q1 2022.
- Hired ~60 field canvassers and developed learning materials for scaling key knowledge and skills.

EDUCATION

Carleton College, Bachelor of Arts in English, Northfield, MN

May 2020

INTERESTS

- Open-source software, Linux, Unix philosophy, TUIs and CLIs
- Docker, DevOps, networking, security
- Hiking, woodworking, ambient music